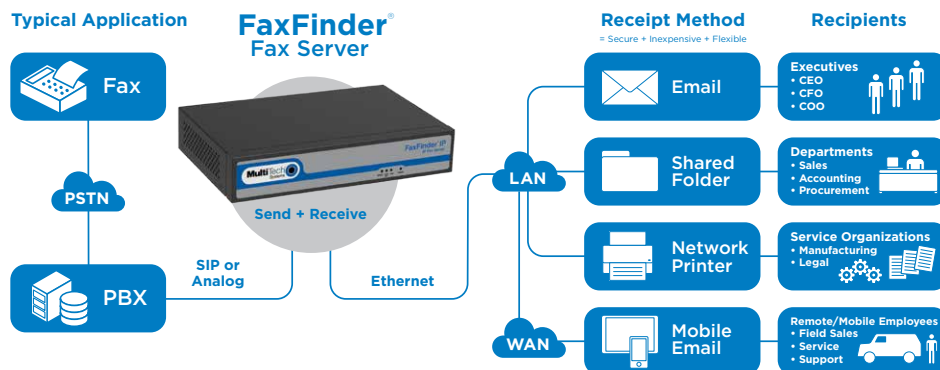


Transcend Communications

Credit Union Rates the FaxFinder[®] High for Features and Cost-Effectiveness

Transcend Communications is a Value-Added Reseller and systems integrator that designs, develops, deploys and supports IP telephony, video and security solutions. The company advises its customers on how technology can improve business processes and help them communicate more efficiently.

Transcend was contracted to perform an IP telephony implementation for a large credit union. The customer needed to have both inbound and outbound faxing capabilities from their desktop computers. In order to provide the most cost-effective solution, the credit union's existing Citrix server farm environment needed to be utilized.



Transcend contacted MultiTech to discuss its Unified Communications solutions and identify which product would provide the best result for the credit union and also meet budget requirements. MultiTech's FaxFinder[®] analog fax server was the perfect fit for their inbound and outbound fax needs and was easy to configure. Transcend installed this product under a 60 day trial so the credit union customer could determine if it would function in a Citrix environment.

The solution addressed all of the customer's needs and beyond. The FaxFinder's robust features allowed for increased productivity and enhanced services. "We have been reselling MultiTech fax solutions for a while now and find them to be a good fit for our small- to medium-sized customer base because they meet both the price point and functionality needs of this subset of our base" says Shane Freeburg, director of professional services.

Solution Benefits:

FaxFinder[®] Fax Server

- Send and receive faxes electronically as PDF or TIFF files
- Easy to install and configure using web interface
- Cost-effective solution compatible with existing Citrix environments
- Distributed fax solution for remote offices and field sales people

" We have been reselling MultiTech fax solutions for a while now and find them to be a good fit for our small- to medium-sized customer base because they meet both the price point and functionality needs of this subset of our base. "

- Shane Freeburg,
Director of Professional
Services, Transcend

MultiTech FaxFinder Fax Server

The FaxFinder fax server is a network attached appliance that replaces legacy paper-based fax machines and expensive online fax services. Inbound faxes are delivered to a recipient's inbox or a network folder so they can be accessed by personal computer or mobile device. Faxes can also be queued on a network printer for customers who require printed copies. Outbound faxes are sent using client software, web browser, or existing email client.

One FaxFinder replaces dozens and dozens of fax machines and supports hundreds of users.

[FaxFinder Analog Fax Servers](#)

[FaxFinder IP Fax Server](#)

For additional information and ordering information, please see the [FaxFinder data sheet](#).



About Transcend Communications

Transcend Communications has been delivering strategic business communication systems since 1984 and has customers in 35 states, 2 provinces and 5 countries. With a rich history in data communications the company has mastered the nuances of Voice over IP (VoIP), video conferencing and data network infrastructure. Transcend enables businesses to contain costs, manage relationships, streamline call flows and enhance productivity. It has been recognized as an industry leader in the communications business:

- #1 ShoreTel reseller worldwide
- Awarded the ShoreTel Circle of Excellence in 2007, 2008 and 2009
- HP ProCurve Specialist
- Member of the Avaya Small Business Partner Council
- Top 5% RSA Token distributor nationwide

For more information, contact:

Transcend Communications

Tel: 763-463-1000

www.transcendinc.net



About MultiTech

Multi-Tech Systems, Inc. has been expanding the connected world by delivering industry-leading communications technology platforms for over 40 years. Offering an extensive line of fully certified and carrier-approved external and embedded modems, routers and gateways, MultiTech works with thousands of customers worldwide to easily enable cellular, analog, Wi-Fi®, Bluetooth®, LoRa™, GPS and other M2M communication capabilities for their IoT applications.

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