Multi-Tech Systems FaxFinder® IP – Securely Delivering Faxes via E-mail

Multi-Tech Systems, an Avaya DevConnect Technology Partner, helps businesses electronically send and deliver fax messages with the FaxFinder® IP Fax Server. The deployment of FaxFinder IP can eliminate multiple paper-based fax machines or subscription-based fax services in one network attached appliance. FaxFinder IP allows users to send faxes from their desktop computer using the FaxFinder web client, e-mail, or any Microsoft Office application.

FaxFinder IP also allows organizations to route faxes electronically to an individual's e-mail inbox, a network drive, or a network printer. Finally, a web-services API can be used to integrate with existing customer applications and automate the process of sending faxes. These capabilities allow employees in the main office, branch offices, or virtual offices to send and receive faxes electronically, in a more secure and convenient manner. Best of all, there are no seat licensing costs.

An Avaya SMEC Premier Partner Solution, the FaxFinder IP Fax Server connects as a SIP trunk to Avaya IP Office or Avaya Aura® Communication Manager with Avaya Aura® Session Manager. It uses SIP and T.38 real-time fax protocols to convert and distribute fax messages.

- **Avaya IP Office** is an intelligent communications solution specially designed to meet the communications challenges facing small and midsize businesses. It delivers the communications capabilities big businesses are used to with the simplicity and ease-of-use small businesses require.

- **Avaya Aura Session Manager** is an integral part of Avaya's next generation communications offers. Its SIP-based routing enables a distributed system featuring multi-vendor integration, centralized dial plans and user profiles, easier centralized SIP trunking, easier "on-net" call routing, and enhanced scalability and security.

- **Avaya Aura Communication Manager** is an open, extensible IP telephony platform that can be deployed as an IP PBX or feature server supporting a SIP-only environment, or as an evolution server supporting both SIP and non-SIP environments.

The FaxFinder IP Fax Server uses a company's LAN or WAN connections.

Inbound faxes are converted to either PDF or TIFF files and routed to an e-mail inbox or network folder, which allows the fax to be viewed by only the intended recipient. Outbound faxes can be sent from any software program that uses a print client, from the FaxFinder web interface or via T.37 "e-mail-to-fax" protocol.

Features

- Supports both SIP and T.38 real-time faxing protocols

- Field upgradeable to eight channels

- Securely sends fax messages in a variety of ways:
  - » Clientless fax transmission via T.37 "e-mail-to-fax" and web form
  - » Send fax client is compatible with Microsoft Windows 7, Windows Vista, Windows XP, Windows 2008 and Windows 2003
  - » Microsoft Office applications

- Global and personal phonebooks and access to Microsoft Outlook address book from the user client

- Combine multiple documents into one fax message for simplified document management

- Informs user of failed transmission via e-mail

- Web interface provides easy administration, firmware updates and configuration back-up from any location

- Archives inbound and outbound fax messages to shared network storage

- Print-on-receive feature automatically prints incoming faxes

- Web services API for third-party application integration

Benefits

- **Cost-efficient productivity booster.** All-in-one fax server appliance helps increase employee productivity while providing significant cost savings compared to web-based subscription fax services and legacy fax machines.

- **Extend fax capabilities to remote employees.** Provides mobile sales force and remote locations with headquarters fax functionality from virtually any location.

- **Secure fax delivery.** FaxFinder IP delivers faxes directly to the users e-mail inbox or to a network folder, thus providing a high-degree of security for both the sender and receiver while providing visibility of received faxes to the recipient only.

- **Easy configuration and management.** Web-based interface allows easy set-up and configuration as well as modem and firmware updates.

- **Enhanced fax features.** Uses super G3 V.34 fax speeds up to 33.6Kbps, and supports error correction, onboard fax queuing and non-volatile memory to preserve information in the event of a power failure or system reboot.

System Requirements

Private branch exchange (PBX) with T.38 fax capabilities and SIP Trunk License(s).

Learn More

To learn more about Avaya solutions and DevConnect partner Multi-Tech Systems, contact your Avaya Account Manager or Avaya Authorized Partner. Or, visit us online at **www.avaya.com**.

About Multi-Tech Systems

Multi-Tech Systems manufactures a comprehensive line of external and embedded modems and unified communications products that connect data over cellular and analog networks from anywhere in the world. As a leader in the industry for over 40 years, Multi-Tech's reputation for reliability and innovative design is evident with more than 80 patents, over 20 million devices in use by thousands of customers worldwide, and certifications from more than 30 carriers and over 80 countries.

Multi-Tech is certified by the WBENC as a Women's Business Enterprise and by Customs-Trade Partnership Against Terrorism (C-TPAT).

For more information, visit **www.multitech.com**.

About Avaya SMEC PPS

The Avaya Small and Medium Enterprise Communications (SMEC) Premier Partner Solutions (PPS) Program brings best-in-class developer partners with innovative solutions for Avaya IP Office into a more collaborative alliance with Avaya SMEC. This collaborative relationship helps enhance the Avaya IP Office platform by allowing better innovation of third-party solutions.

All DevConnect partners in the SMEC PPS Program offer compliance-tested products that enhance customer productivity. Partners are selected based on how well their solutions solve customer communications problems when packaged with the Avaya IP Office platform.

About DevConnect

The Avaya DevConnect Program provides a wide range of developer resources, including access to APIs and SDKs for Avaya products, developer tools, technical support options and training materials. Registered membership is free to anyone interested in designing Avaya-compatible solutions. Enhanced Membership options offer increased levels of technical support, compliance testing, and co-marketing of innovative solutions compatible with standards-based Avaya solutions. To learn more, or register for membership, please visit **www.avaya.com/devconnect.**

About Avaya

Avaya is a global provider of business collaboration and communications solutions, providing unified communications, contact centers, data solutions and related services to companies of all sizes around the world. For more information please visit **www.avaya.com.**